

CHANGE NOTICE FOR MANUAL NO. 12-23, AUTOMATED INQUIRY AND MATCH PROCEDURES

DATE: October 12, 2023

Manual: Aged, Blind and Disabled
Change No: 12-23
To: County Directors of Social Services
Medicaid Supervisors and Caseworkers

I. BACKGROUND AND CONTENT OF CHANGE

The Division of Health Benefits (DHB) has revised and updated the Medicaid policy section, MA-2430, Automated Inquiry and Match Procedures. This change notice updates policy and procedures for the automated verification of information received from the Federally Facilitated Marketplace (FFM).

II. POLICY UPDATES

A new section has been inserted as MA-2430, III. Verification Received from Federally Facilitated Marketplace (FFM). This new section provides policy and procedures for caseworker responsibility when information has been verified from the FFM.

- A. Local Agency Responsibilities
- B. Conflicting Verification Received from FFM

III. EFFECTIVE DATE AND IMPLEMENTATION

This change is effective October 16, 2023.

If you have questions regarding this policy, please contact your [Medicaid Operational Support Team Representative](#).

DocuSigned by:



Jay Ludlam
ID: 2A8F4C8...

Deputy Secretary, NC Medicaid